

To, The Manager National Stock Exchange of India Ltd Exchange Plaza, Plot No.C-1, G Block Bandra Kurla Complex, Bandra (East), Mumbai - 400 051 Date: 12<sup>th</sup> June 2023

## **Security Code: ONEPOINT**

**Sub:** Business update and bagging of new orders/contract.

**Ref.:** Regulation 30 (Disclosure of event or information) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015.

Dear Sir/Madam,

Pursuant to Regulation 30 of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed herewith business update in respect of bagging of new orders/contract by the Company for your information and records.

Thanking you, Yours faithfully, For One Point One Solutions Limited

Pritesh Sonawane

Company Secretary & Compliance Officer

Place: Mumbai

Encl.: As above



## ONE POINT ONE SOLUTIONS LTD ADDS A LEADING DPIIT CERTIFIED BRANCHLESS BANKING AND DIGITAL PAYMENTS COMPANY AS ITS CLIENT

Mumbai, June 12, 2023: One Point One Solutions Limited, a leading provider of technology-enabled business process management (BPM) services, announced that it has secured a new client win with one of India's leading DPIIT-certified branchless banking and digital payments Network Company.

## **Scope of Business:**

Under the terms of the agreement, One Point One Solutions Limited will provide the Company with a range of BPM services, includes Inbound, Outbound support, Social media management, Enterprise Management and Video KYC. The operations will be catered from One Point One Solutions Limited's Head Office- Navi Mumbai Delivery Center. The partnership will enable the Digital payment Company to streamline its client support operations and focus on delivering top-notch innovative products to clients.

The Company operates on a B2B2C model, where it partners with neighborhood retail stores and enables them with the tools to provide digital and financial services to local communities. Its mission is to make financial services available to everyone, everywhere. The company aims to simplify high-end technology so that it can be easily assimilated at the last mile while transforming the lives of its retail partners and customers.

With addition of this Digital Payments Network Company, One Point One Solutions Limited has further strengthened its foothold in the **BFSI** space. This is in-line with Company's vision of providing value added and niche services to its client for a sustained profitable growth.

## About One Point One Solutions Ltd.:

One Point One Solutions is a leading player in Business Process Management (BPM). The company was incorporated in the year 2006. The company offers technology, accounting, skill-development and analytical solutions that help businesses build better capabilities and enable them to achieve seamless growth. The company serves a broad spectrum of industries like Telecom & Broadcasting, Retail and E-commerce, Consumer Durables & FMCG, Banking and Finance, Travel & Hospitality and Insurance. The company has 5 service centres located across Navi Mumbai, Gurgaon, Chennai, Bangalore and Indore with 5,500+ seats on per shift basis. The company offers services like customer care, lead generation, content management, voice analytics, accounts payable and receivable, SME Management, predictive analytics, Chat bots, IVR, voice analytics and E-mail management. Akshay Chhabra is the founder of One Point One Solutions Ltd., he focuses on technology-driven innovation to build efficiencies and surge ahead in the BPM space.

The company got listed in the year 2017. The company boasts of 40 leading clientele spread across sectors. Some of the leading clientele are SBI Cards, Godrej Appliance, Kotak Securities, ICICI Bank, Tata Motors Finance Ltd., Airtel, Adani, Go Air and Mahanagar Gas to name a few. <a href="https://www.1point1.com/">https://www.1point1.com/</a>

ONE POINT ONE SOLUTIONS LTD

[Formerly One Point One Solutions Pvt. Ltd.]